



Public Health
Prevent. Promote. Protect.

Bond County Health Department

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Patient Rights and Responsibilities

As a patient, you are responsible for:

- Healthy dental habits- **BRUSHING, FLOSSING, AND REGULAR DENTAL VISITS**
- Providing all information about you and/or your child's health history
- Working with the dental providers to carry out agreed-upon treatment plan
- Clearly communicate to the dental staff your wants and needs
- Following all instructions about your care given by the dental staff
- Realize the risks and limits of dentistry
- Be aware that the dental clinic must provide equal care to other patients
- Showing respect to other patients and personnel
- Paying amount due at the time of service
- Following clinic rules including scheduling and cancellation policies

Patient Rights

As a patient, you have the right to:

- Fair and respectful care from every staff member
- Easily understood information about the dental health of you and /or your child, clinic policies, including payment policies
- If English is not your native language, if you have a physical or mental disability, or if you do not understand something, assistance will be provided so you can make informed decisions
- Know the names and positions of all staff members involved in the care of you and/or your child
- Decline treatment, and to receive an explanation if the dentists decides to decline treatment
- To have the health care information of you and/or your child protected

Working with you to promote health and prevent disease